

## **Firefox browser incompatibility issues**

Recent versions of Firefox (2012 and 2013) seem to result in corrupted SP3.bin file uploaded to SP3 unit. This causes the programming to fail reverting the unit back to the factory backup firmware.

It is recommended to use Chrome, Safari or Internet Explorer. If the unit upgrade fails due to the above mentioned reason, it is recommended to repeat the procedure using other browser. If the original URL address cannot be accessed, then use the following direct link, which will always work even if all files were corrupted:

<http://xx.xx.xx.xx/upload>

where xx.xx.xx.xx are the currently used SP3 address digits displayed on the front panel logo screen when the left arrow key is pressed. Example: 169.254.1.1

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